

What to Expect from Quote to Install

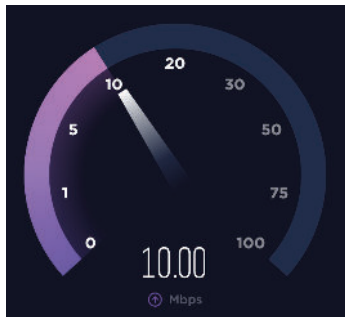
Things to Remember

- Typically 2-3 weeks between quote signing to install
- Allow time at technician arrival to walk system design before we get started
- Allow 30 minutes at completion for training

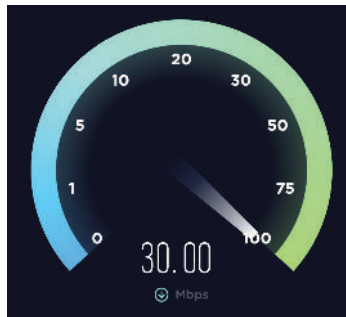
Under Construction

- Rough Wiring should be scheduled after framing and electrical is completed and before insulation.
- Trim should be scheduled once constant power is set and Internet is active.
- Please make sure we have a minimum of 2 weeks notice prior to installation timeframe.

Preferred Internet & Speeds



Upload Speed
Minimum = 10



Download Speed
Minimum = 30

Check yours at: <https://www.speedtest.net/>

Preferred Internet Carriers

- SLO County
- Santa Maria Area
- Santa Barbara Area

*If you set up a Static IP make sure you have the address ready for installation.

How to Prepare for Your Installation

ALARM SYSTEM

Download Before We Arrive:

Alarm.com App

*If not downloaded ahead, have your iTunes or Google Play Store password ready



Have ready before we arrive:

1. Wifi ID & password
2. Call list for monitoring station
3. Passwords for monitoring station
4. Panel codes for all users who will be arming / disarming
5. Access to Email of the Primary User (Account Holder)
6. Optional: Laptop to train on Alarm.com Browser
7. Provide a clear path to the attic or crawl space for wire runs that may be needed

SONOS SYSTEM

Download Before We Arrive:

Sonos S2 App

*If not downloaded ahead, have your iTunes or Google Play Store Password ready



Have ready before we arrive:

1. End user cell phone with Sonos App installed
2. Wifi ID & Password
3. Provide a clear path to the attic or crawl space for wire runs that may be needed

CAMERA SYSTEM

Download Before We Arrive:

*check your contract to ensure you download the correct app below for the brand of system you ordered:

1. **Turing System:** Turing Vision
2. and Turing Smart Viewer



3. **Verkada System:**

Verkada's App Command



4. **Vivotek System:** Vivocloud

For commercial companies that prefer Iviewer and Vast2 (A faster and smoother connection to Vivotek cameras) we will need your IT Tech's contact info and a static IP address for remote connection.



*If not downloaded ahead, have your iTunes or Google Play Store Password ready

Have ready before we arrive:

1. Wifi ID & Password
2. IT Company Contact Information
3. Static IP Address (if you have one)
4. Access to Email of the Primary User (Account Holder)
5. Establish your user name and password you want for your system
6. List of emails you want to give remote access to your system
7. Provide a clear path to the attic or crawl space for wire runs that may be needed

*Please note if you would like continuous recording rather than motion, by default the technicians will program cameras to record by motion triggered events in order to maximize recording storage